

Audit is not enough!

Auditing with AMaT brings improvement

Clinical Audit & Improvement Projects



Ward, Area & Service Projects



Cumulative Long-term Audit & Improvement Projects



Guidance Activity & Compliance Statements



Inspection Recommendations & Actions



Mortality & Morbidity Review



Quality Improvement Projects



Certificate Number 20228
ISO 27001



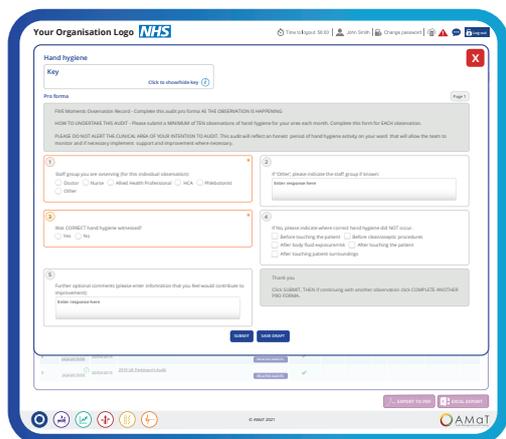
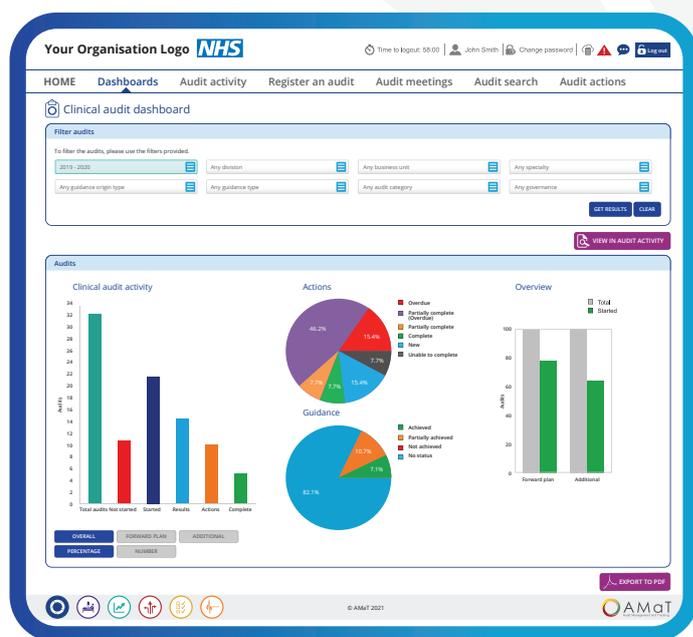
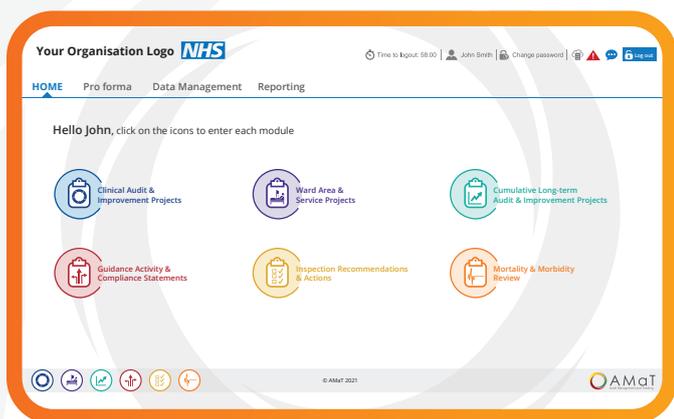
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An easy-to-use, robust clinical audit system built in collaboration with twenty-eight clinical audit & improvement teams



Introducing AMaT: The Audit and Improvement Management and Tracking tool to streamline all of your auditing requirements into one simple, easy-to-use system.



AMaT is an innovative system designed to make auditing easier, faster, and more effective.

Auditing is a vital part of healthcare, helping to improve patient care, manage risk, and comply with reporting requirements. But it is also time-consuming, labour-intensive, and often slow to deliver results and actions. AMaT was created to give you more control over your audit activity and to provide real-time insight and reporting for clinicians, wards, audit departments and healthcare trusts.

AMaT is easy to implement, and simple to use. Data can be input and accessed in real time on a smartphone, tablet, laptop or desktop computer, giving healthcare staff increased flexibility and mobility - and more time to spend with patients. Because it's a web-based system, you can securely share information with others instantly. What's more, it's customisable to meet the specific needs of your department or organisation.

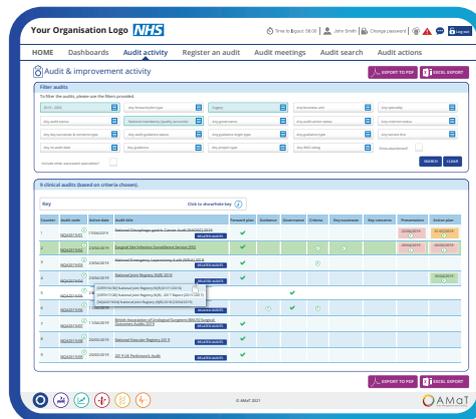
Clinical Teams

AMaT allows clinical teams to register audits and improvement projects, associate related guidance, complete audits online, manage action plans and scheduling.

A timely and efficient solution - and one that means more time spent at patient bedsides.

The key benefits of AMaT for Clinical Teams are:

- ✓ Simple management of all projects from national audits to junior doctor improvement projects
- ✓ Visibility of non-compliance and areas of focus for future improvement projects
- ✓ Easy management of re-audits
- ✓ Step-by-step guidance through the audit; all action plans and scheduling are managed
- ✓ PDF certificates and reports



Clinical Audit Departments

Compliance with standards can be monitored closely, forward plans easily generated and re-auditing promoted across the organisation.

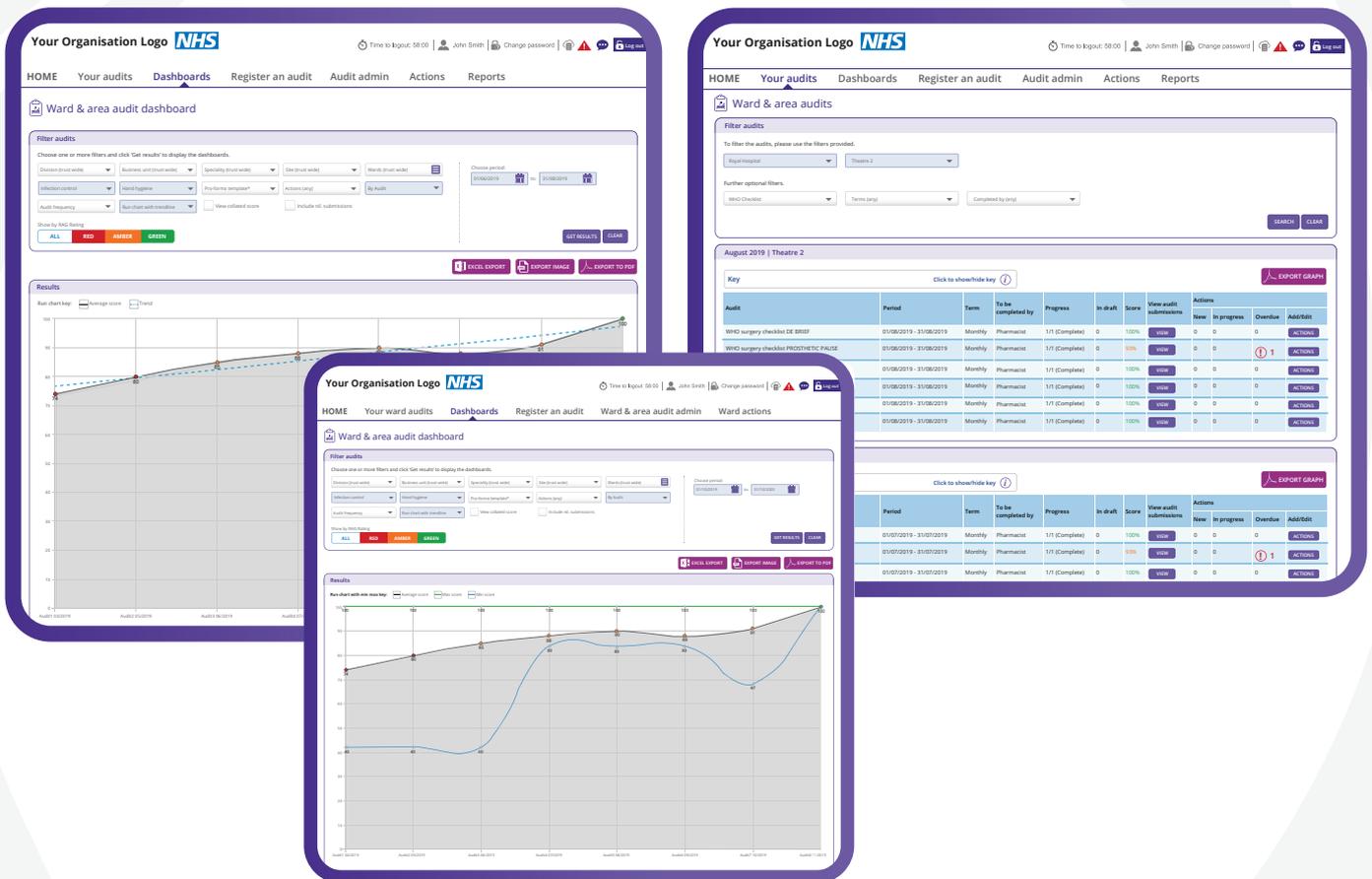
The key benefits of AMaT for Audit Teams are:

- ✓ Notifications of all new audits and projects
- ✓ Generate and monitor forward plans, and manage audit meetings and communications
- ✓ Deadline prompts and action plan reminders
- ✓ Comprehensive audit search tools enable specific data to be quickly pinpointed
- ✓ Transparency enabling departments to identify areas of non-compliance for escalation

Ward and Area Teams

Ward, area and team-based audits are a daily part of clinical areas. But given the amount of time, labour, and paperwork involved, they can be challenging to implement effectively, and documentation can be easily duplicated or omitted.

The AMaT system allows for a structured approach to ward-based audits, promoting a paper-free auditing environment for audits for areas such as infection control and medicines safety, increasing accuracy and improving the reporting of compliance with standards. Because it is web-based, AMaT centralises your data, generates notifications and reminders, and gives you real-time visibility into performance against benchmarks.



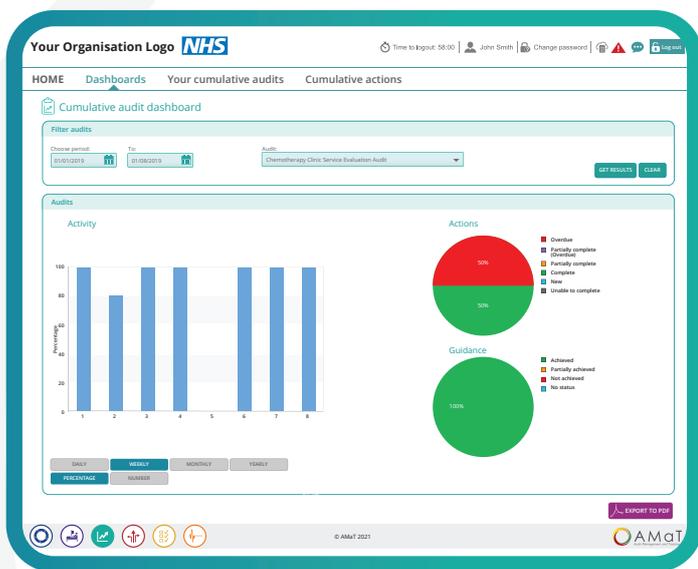
The key benefits of AMaT for Ward Teams are

- ✓ Simple creation of daily, weekly, monthly, quarterly and annual audits from hand hygiene, controlled drug to CQC style inspections
- ✓ Easy audit completion using smartphones or tablets: no more legibility issues, lost paperwork or rekeying data
- ✓ Deadline prompts and action plan reminders
- ✓ Add action plans, receive prompts and upload evidence of completion
- ✓ Dashboards clearly show audit activity, actions and progress with results displayed by organisation, clinical team, ward or area and question level

Cumulative Audit

Cumulative Audit enables teams to undertake long term data collection whilst monitoring results and creating action plans for improvement.

Keep all your organisation's projects in one place, allow any user to input data or restrict to designated participants. From long term service evaluations to collecting valuable data for non-medical prescribers, cumulative audit captures projects that do not traditionally sit under the umbrella of improvement projects and tools.



| Audit | Data entry open to all users | Dashboard | Date last updated | Progress count | Audit contact | Audit address |
|--|------------------------------|-----------|-------------------|---------------------|-------------------|---------------|
| Ambulatory Care Referral Audit | Yes | No | 01/11/2019 16:01 | 202 (20/200, 0.0%) | Dr Colverwal User | [View] |
| City RECALL Audit | Yes | Yes | 13/09/2019 16:23 | 1 (1/200, 0.5%) | Mr Ken Brindley | [View] |
| Hot Clinic Audit | Yes | Yes | 11/10/2019 18:00 | 888 (20/200, 0.0%) | Mrs Ann Brown | [View] |
| Liver Nurse Service Evaluation | No | No | 11/10/2019 09:50 | 613 (20/200, 0.0%) | Mr Paul Anderson | [View] |
| Medical Ambulatory Care - Referral Audit | Yes | No | 01/11/2019 09:04 | 2816 (20/200, 0.0%) | Miss Person_3636 | [View] |
| Medical Examiner Mortality Review | Yes | Yes | 14/10/2019 12:54 | 6 (20/200, 0.0%) | Dr Person_888 | [View] |
| NMP - Patient Education Audit | Yes | No | 01/11/2019 21:54 | 1098 (20/200, 0.0%) | Mrs Person_962 | [View] |
| NMP - Prescribers Audit | Yes | No | 01/11/2019 21:24 | 109 (20/200, 0.0%) | Mrs Person_962 | [View] |
| Physiotherapy Documentation Audit | Yes | No | 10/09/2019 12:25 | 20 (20/200, 0.0%) | Mrs Person_962 | [View] |
| Physiotherapy Gem Check | Yes | No | 01/11/2019 11:37 | 24 (20/200, 0.0%) | Mrs Person_686 | [View] |

The form includes the following sections:

- Key:** A dropdown menu to select a key.
- Pro forma:** A checklist of items to be audited, including:
 - Medical history
 - GP
 - SD
 - SD rings
 - UCC
 - Ward referral
 - Chemotherapy app line
 - Patient self-referral (acute diary)
 - ADSS Clinic referral card
 - Insert Referral system
 - Carriage bag issue
 - Ward referral
 - Other
- Name of referral:** A text input field.
- Patient file name:** A text input field.
- Patient surname:** A text input field.
- Date of audit:** A date selection field with dropdowns for day, month, and year.
- Hospital/clinic ID:** A text input field.

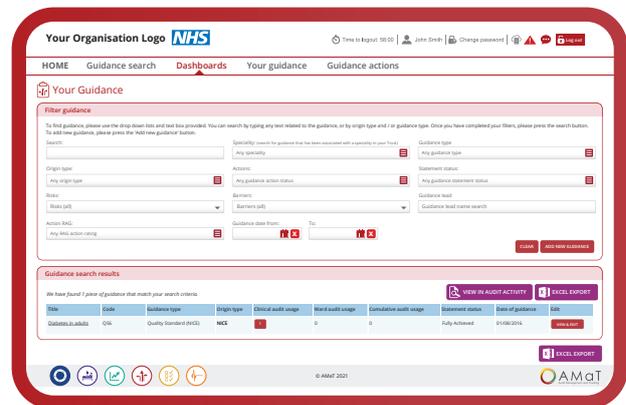
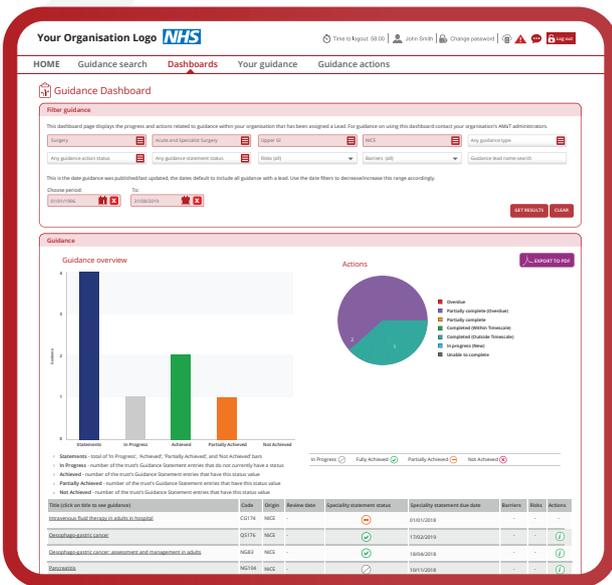
The key benefits of cumulative audit for teams are

- ✓ Simple data collection
- ✓ Document findings and create action plans
- ✓ Monitor improvements over time

Guidance

AMaT ensures that all NICE guidance is available for teams and individuals to access. Guidance can be associated with audits and projects, and also be used to manage statements of compliance and related action plans.

AMaT also allows users to add local and national guidelines, policies and many other types of guidance, providing a library to link to audit projects and monitor any gaps in auditing.

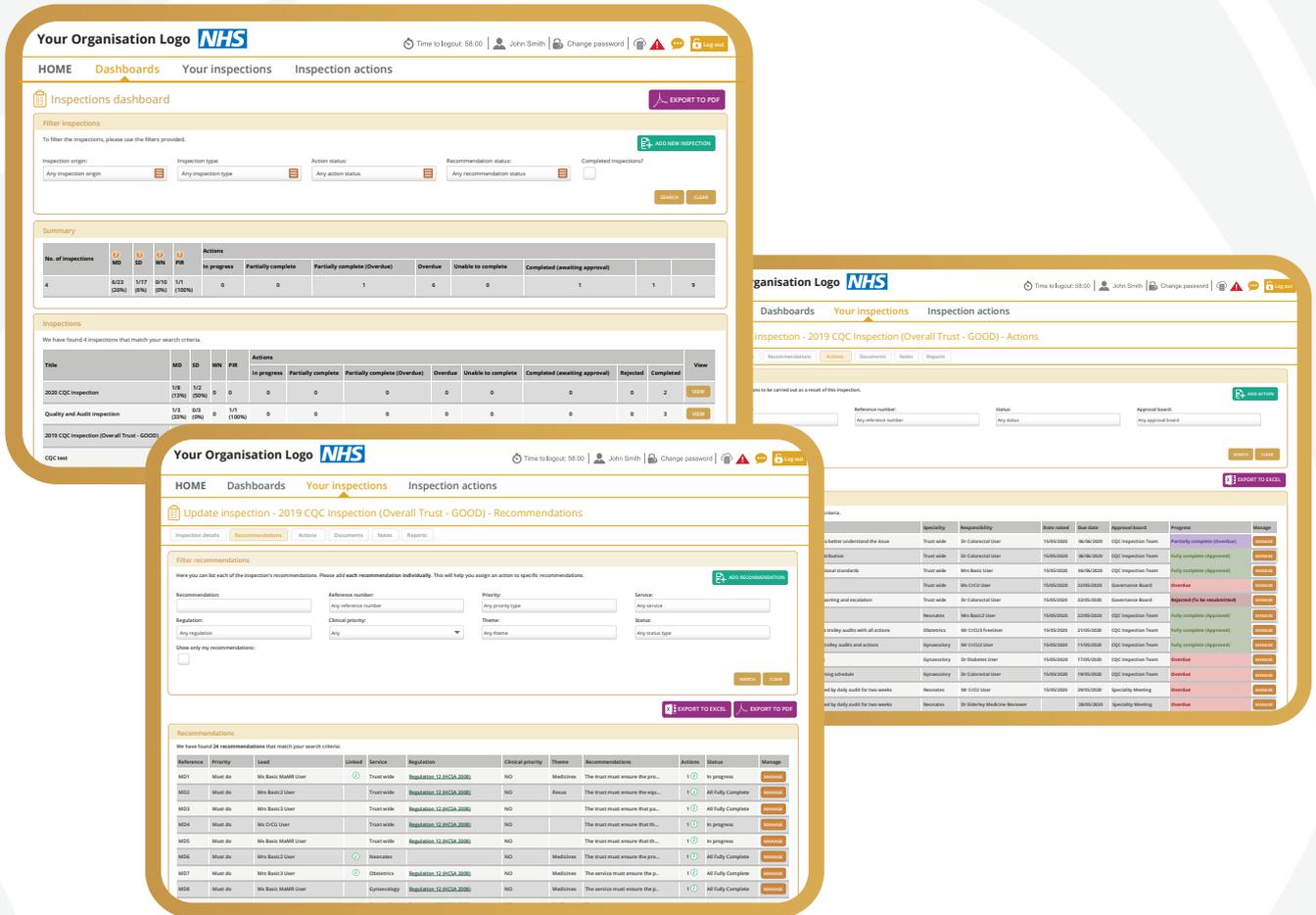


The key benefits of AMaT for Guidance are:

- ✓ Identify gaps in audit activity against guidance
- ✓ Easily manage statements of compliance, risks and actions plans
- ✓ Dashboards display progress and compliance status
- ✓ Allows teams to manage their guidance and evidence compliance

Inspections

AMaT enables organisations to manage all recommendations, information requests, actions and evidence before, during and following an inspection.



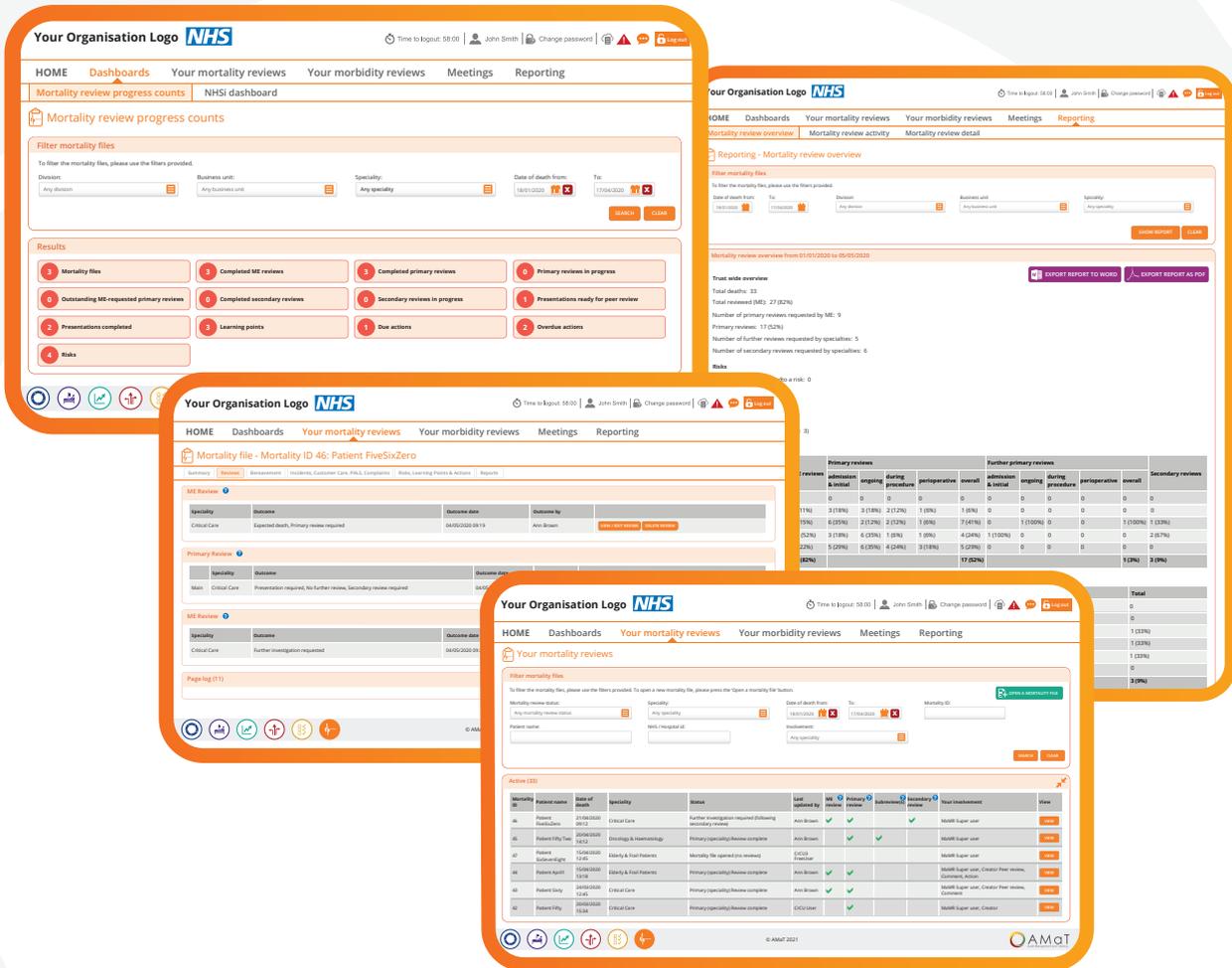
AMaT intrinsically provides the following benefits for inspections:

- ✓ Instant overview of the progress of all recommendations and actions
- ✓ Approval process for actions and evidence of completion
- ✓ Linking themes and regulations to recommendations
- ✓ Timely notifications and overdue alerts to ensure evidence and actions are completed

Mortality and Morbidity Review (MaMR)

MaMR allows clinical teams to record and review the care and treatment of patients in their organisation.

A robust tool for learning from deaths and complex cases.

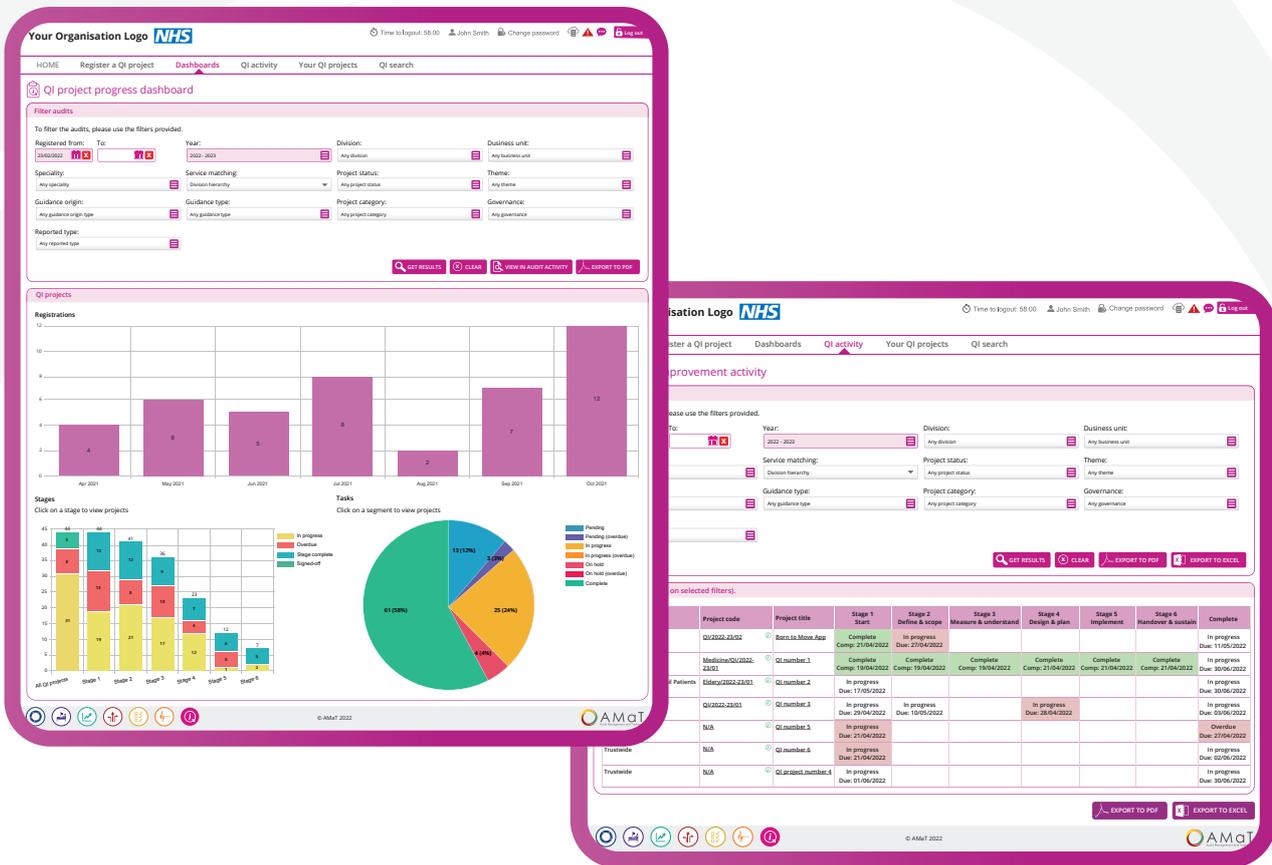


The key benefits of MaMR for organisations are:

- ✓ Simple Medical Examiner, speciality and multi-disciplinary review processes
- ✓ Customisable review pro formas
- ✓ Create presentations and monitor peer review
- ✓ Record meetings and discussions
- ✓ Instant overview of quality of care scores and progress
- ✓ Record contact with family and carers
- ✓ Detail relevant incidents, complaints and PALS contact
- ✓ Link to risks and record learning points
- ✓ Create and monitor actions for learning and improvement
- ✓ Record complex morbidity cases for learning

Quality Improvement

AMaT enables users and teams to register and document their Quality Improvement projects from start to finish, following a recognised six stage process.



The key benefits of AMaT for Quality Improvement Teams are:

- ✓ Dashboard view of registrations and project progress by stage
- ✓ Ability to record tasks, projects risks, conversations and much more
- ✓ Customisation of available QI tools for each stage
- ✓ Data collection and results from multiple pro formas

See audit results instantly. **AMaT** is designed around a dashboard system, which means the results of your audit and improvement data can be seen at a glance in easy-to-read graphical presentations.



Whether you need to share audit results Trust-wide, or tailor them for specific specialities and divisions, AMaT will help you increase awareness, education, and evidence improvements throughout your organisation.

The dashboards provide clear visuals for your audit data, giving you real-time insight into how well you're performing and providing the ability to react swiftly, to implement change and improvements where necessary.

AMaT is intuitive and simple to use, but the technology behind it is powerful, enabling you to easily create and track

hundreds of audits. It works seamlessly with all elements of your audit process: import data from other sources; create pro formas and questionnaires; send instant email notifications to co-workers for their input; submit reports to managers, and generate completion certificates - from your desktop or mobile device.

Testimonials

In order to embed best practice into our audit tracking and management system, **AMaT** is continuously developed based on requirements from our users. This group of professionals, known as the Super User Group, is one of **AMaT**'s key features. Access to it unites the country's healthcare organisations. We would be happy to put you in touch with someone within a similar organisation to your own, with whom you can have an open and honest conversation about their experience of **AMaT**.

- “ The system is a game changer - it helps us to [capture evidence] in a measurable and manageable way. ”
- “ AMaT is simple to use - which is important for busy nurses and clinicians. ”
- “ This is helping to ensure as a health board that we are cost effective, clinically effective and that we are providing the best opportunities and outcomes for patients. ”

Natalie Morgan Thomas, Deputy Head of Clinical Audit and Lead Nurse for Clinical Effectiveness, Cwm Taf Morgannwg University Health Board

- “ AMaT is intuitive and perfectly aligned with our processes. Our clinical colleagues are queuing up to use it. ”

Steve O'Brien, Associate Director Quality, LTHTr

- “ The feedback we get is incredible. I have not had a single person use it and say they don't like it. ”
- “ ...reduce repetitiveness, improve access and visibility, and save clinicians' time when using the system, who would have easy visibility about audits they needed to complete. ”
- “ AMaT highlighted a 'red area' with compliance on people not using hand gel from their wrist to their elbow. Without AMaT we wouldn't have known we needed to address that at an organisational level. ”

Tracey Brailsford, Quality and Performance Lead, Derbyshire Community NHS Trust

- “ It's freed up more time to actually look at what you're reporting. Having this visibility makes the process of auditing better. ”
- “ AMaT gave us more insight into what the problems were in meeting the audit criteria. ”
- “ ...all of our sites were inputting data from day one. It was quite surprising. ”

Laura Kirby, National Clinical Information Lead, Spire Healthcare

- “ There was nothing that did everything that we wanted it to do, for example ward audits and NICE compliance statements. [AMaT is the] solution that best meets our needs. ”

Alison Leather, Clinical Audit & Effectiveness Manager, Lancashire Teaching Hospitals Trust

- “ With AMaT, we have a system to capture what activity is taking place, one that gives people ownership and puts names against actions, and one that provides visibility of how projects are progressing and who has completed what. ”

- “ [AMaT] helps raise pride in the ward, and in its achievements. ”

- “ One of the nurses was having to type up CQC spot checks on paper, at night and over the weekend. Now this is done in AMaT, the data and reports are all there. It has saved her a huge amount of time. ”

Deborah Kershaw, Head of Outcomes and Assurance, Stockport NHS Foundation Trust



Clinical Audit, in your hands

Contact us for a free demonstration

enquiries@amat.co.uk



AMaT is developed and managed by Meantime AMaT
- ISO27001 certified for information security



AMaT is coded, maintained, and hosted by Meantime IT
- ISO27001 certified for information security

2.1 Riverside Business Park
Natland Road, Kendal,
Cumbria, LA9 7SX

01539 737 766
enquiries@amat.co.uk
www.amat.co.uk